



Live in front of the infinite horizon of the sea unforgettable moments ... **Great experiences with more peace of mind than ever!**

MEASURES FOR A SAFE STAY





Your right to 100% safe experiences

At SALLÉS HOTELS, because we are a family business, we know very well that you are not always looking for the same thing, that you want new experiences, different experiences ... but that you like to feel at home wherever you are.

Our chain wants to offer confidence and security through the care and well-being of its guests and employees, respecting at all times the type of stay that each of our clients wishes to have with all the tranquility they deserve.

With this objective, we have completed the measures related to hygiene, sustainability, social commitment, technology and well-being that we have already developed and implemented over the course of our history, with all of which we now demand to respond with complete safety to the current situation.

The experiences you want to live are waiting for you and now is a good time to imagine and plan them with total calm and confidence!



Hotel Cala del Pi guarantees and certifies the implementation of the Health Risk Prevention System against COVID-19 by means of the SAFE TOURISM CERTIFIED label.





Measures and security protocols Reception



Secure Hotel Transfer Service with implementation of Post-Covid-19 measures



Disinfection mats at the hotel entrances.



Use of mask



Hand washing and disinfection



Limited capacity and guarantee of spaces without saturation.



Security distance measures between clients.



Performing temperature control on all our employees and guests.



Check-in / Check-out Express:

Anticipation of data by E-mail and telephone avoiding contacts and paper deliveries



Handling of suitcases with application of hygienic measures.



Separation screens at service points.



Disinfection of objects such as pens, room keys and dataphone after use.



Payment by credit card and dataphone protected with a disposable plastic bag. Sending invoices by email.



Information and communications by E-mail or Whatsapp



Rooms



Direct access to most rooms without going through the common areas.



Elimination of all stationery in the rooms. All the information will be offered by E-mail or Whatsapp



Ozone generator for environmental disinfection of rooms.



Remote control in protective bag



Incorporation of individual Hydroalcoholic Gel in the set of amenities.



Thorough cleaning and disinfection protocols for rooms after guests' departure. Special treatments for ventilation systems.



Room linen wash at + 60 °



Cleaning the hair dryer filter

Restaurant



Establishment of shift to occupy table



Limited capacity and guarantee of spaces without saturation.



1,5 m gap. between tables with the consequent reduction in capacity and increased free space.



HACCP measures adapted to the field of restaurant





Elimination of menus and use of digital systems.



Breakfast on demand



Payment by credit card



Individualized products.Elimination of self-service products



Dishwashing, cutlery and glassware with dishwasher.



Common areas



Use of the elevator exclusively individual or in a family group



Individual use of the toilets unless need for assistance.



Limited capacity and guarantee of spaces without saturation.



Reinforced cleaning and disinfection of the pavement of the entire hotel complex





Separation of deckchairs and Balinese beds together with the capacity control.

Reinforced cleaning and disinfection of the pool area

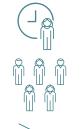


Specific products for water disinfection following the guidelines of the health authorities.



Elimination of towel exchange cards.

Fitness area - Game room



Use by appointment

Limited capacity and guarantee of spaces without saturation.





Security distance measures between clients.



Disposal of water dispensers



Disinfection of all surfaces with each change of equipment user.



Wellness

Wellness treatments for feeling good, beauty and health



Use by appointment



Shift establishment



Disinfection of hands at the entrance.



Mandatory use of mask by the client except in facial treatments.



Use of mask, gloves and protective mask by the therapist depending on the treatment to be performed.



Spa circuit access exclusively under previous reservation



Mandatory usage of towels on chaise-longues, sauna, chairs and other contact surfaces



Ozone generator for environmental disinfection after each service.



Individualized service:1 cabin - 1 client - 1 therapist



Washing clothes at a safe temperature between 60° and 90°



Disinfection of all surfaces in the cabin after each service.



Chaise longue separation and crowd control



Exhaustive area cleaning and disinfection protocols.

Special treatments for ventilation systems.



Meetings and events



Check-In Express



Limited capacity and guarantee of spaces without saturation.



Safety distance measures



Hygienic gel for hand disinfection



Elimination of paper and other stationery items. Substitution by digital systems.



Establishment of hygienic measures adapted to the scope of meetings and events.



Payment by credit card





PLATJA D'ARO - COSTA BRAVA

www.hotelcaladelpi.com +34 972 828 429